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EXTERNAL STAKEHOLDERS REPORTING PROCEDURE

SA8000

The social responsibility system implemented at Mori 2A s.r.l. provides the possibility for all interested parties outside the organisation to report problems or make suggestions for improvement with reference to the ethical system implemented.

In particular, you may contact or communicate the problem in the following way:

- speak directly with a member of the Social Performance Team elected by the employees
- Place the report, even anonymously, in the special box located in each plant using the form provided or your own document
- Send an email to the company's Social Performance Team at the following email address: report@mori2a.com
- Write, also anonymously, to MORI2A s.r.l. - via Pieve 2, 25080 Nuvolento (BS)
- Contact directly the TUV Italia certification body in the person of Sara Brandimarti at the e-mail address tuv.ms@tuvsud.com or by postal service Viale Fulvio Testi 280/6 - 20126 (MI) o telefonicamente tel. +39 02 24130 1
- Contact SAAS Social Accountability Accreditation Services - 15 West 44th Street, 6th floor - New York - NY tel. +1-212-684-1515 fax +212 684 1515 mail: saas@saasaccreditation.org

Handling of the complaint / report / suggestion for improvement:

The report will be read by the Social Performance Team (SPT), which will quickly seek a solution. Once identified, the SPT will contact the external stakeholder (if identified) and communicate the resolution.

In the case of anonymous reports, the corrective actions taken following reports will be described in the Sustainability Report, which will then be published on the company website in the Restricted Area. Any communication will be made with respect for privacy and confidentiality.


Evidence of reports and their management is provided by a password-protected report register kept by the SPT.

The suggestion/signal boxes, as well as the mailing address, are viewed by at least one employee representative and one management representative for SA8000.

WHISTLEBLOWING

Whistleblowing is the procedure designed to encourage the reporting of criminal and civil offences committed by the company and to protect the whistleblower.

The main purpose of whistleblowing is to prevent or solve a problem internally and promptly.

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Whistleblowing does not concern the whistleblower's personal requests or claims that fall under the discipline of the employment relationship or relations with the hierarchical superior or colleagues, for which reference should be made to reference to the above (SA8000).

Reports should be made through the reporting platform by following the instructions in the link below:

https://www.mori2a.com/wp-content/uploads/WHISTLEBLOWING-Formazione_segналante-tramite-link-esterno.mp4